

FASTNED - Conditions for payment method (s)

1. Single payment per charging session via credit card

When starting a charging session, your credit card or bank details (such as expiration date and card type) and other financial details, which are required for your payment, are collected and stored by our payment processor Adyen. Due to the fact that the amount of kWh to be charged is unknown, our payment processor will first conduct a temporary pre-authorization of €35 (in words: thirty-five euros) on your credit card. At the end of the charging session, the pre-authorized amount will be corrected accordingly. For more information about this process or pre-authorizations, please contact your bank.

2. Single payment per charging session via debit card

When starting a charging session, your debit card or bank details and other financial details required for your payment are collected and stored by our payment processor Adyen. Due to the fact that the amount of kWh to be charged is unknown, our payment processor first carries out a transaction of €35 (in words: thirty-five euros). At the end of the charging session, once the amount of charged kWh is known, the remaining amount will be refunded. Refunds are usually processed within 2 business hours. Please contact your bank for more information on how to receive your refund.